

# CARE-RING VOICE NETWORK

The largest tele-learning and support network in Canada in support of family caregivers.  
[www.careringvoice.com](http://www.careringvoice.com)

## Our Response to the Needs of Caregivers

In June 2004, the Caregiver Support Centre set out to develop a resource that would empower caregivers to take positive steps towards ensuring their health and the welfare of their loved ones. The Care-ring Voice Network is a free and confidential program that empowers family caregivers by providing them with facilitated access to vital information and support through interactive tele-learning sessions. Each group is facilitated by a health care professional and includes the delivery of caregiver-specific information and peer to peer networking opportunities via the telephone in a group setting.

## Our Network Partners

Care-ring Voice tele-learning sessions are made possible through our collaborations with our community partners. Care-ring Voice has brought together a multitude of Network Partners throughout Canada who create and host Care-ring Voice tele-learning sessions for caregivers facing different care situations. Our partners have a proven track record of success in assisting individuals in the community.

## Care-ring Voice Network Partners

Alberta Health Services/Family Caregiver Centre

Alzheimer Society of B.C.

Alzheimer Society of Manitoba

Alzheimer Society of Montreal

Alzheimer Society of Outaouais québécois

Alzheimer Society of Suroît

AMI Quebec (Action on Mental Illness)

Amyotrophic Lateral Sclerosis Society of Quebec

Association québécoise de gerontologie

Association des personnes aidantes de la région de Québec

Canadian Caregiver Coalition

Canadian Virtual Hospice

Caregiver Support Centre of CSSS Cavendish/AUC

Caregivers Nova Scotia Association

Family Caregivers' Network Society

Fondation québécoise du cancer  
(Montreal, Quebec, Trois Rivieres and Mauricie Regions)

L'Institut Nazareth et Louis Braille

Le Regroupement des aidantes et aidants naturels de Montréal

Mental Health for Adults of CSSS Cavendish

Multiple Sclerosis Society of Canada

Multiple Sclerosis Society of Canada-Quebec Division

Muscular Dystrophy Canada - Quebec Division

North Shore Community Resources Society

NOVA Montreal

Organismes multiressources pour les personnes atteintes de Cancer

Ontario Home Care Association

Parkinson Society Quebec

West Island Association for the Intellectually Handicapped

## Joining Care-ring Voice as a Network Partner

Care-ring Voice is constantly looking for new community partners to join our Network. Our teleconferencing program model is tried, tested, and true and offers an amazing opportunity to:

- Broaden the range of the services available to your caregiving clients, members and professional networks,
- Implement cutting-edge programming for your clients that is cost effective and efficient.
- Integrate new distance learning and support technologies
- Expand your organizational reach and connect with a broader community.
- Make your current services more easy to access.

## How Do I Get Involved?

We want to offer you the opportunity to join our Network for so that your clients can benefit from tele-learning. See for yourself the dramatic impact that tele-learning can have on your community of caregivers. We make it easy for you to join our Network by providing you with the following services:

- Toll free and online registration systems and participant confirmations
- Program evaluation
- Marketing and outreach tools and strategies
- Simple and effective teleconferencing and e-learning technologies including multimedia tools that can be presented during a teleconference.
- Ongoing training and technical support
- Registrant profiles and statistics

## Technology and Fees

### Teleconferencing system

Teleconferencing is the primary learning tool for Care-ring Voice tele-sessions. Teleconferencing allows participants to participate in educational or support sessions through the use of their telephone.

### Teleconferencing fees

Partners pay \$0.09/user/minute for teleconferencing usage. For example, if you host a one hour tele-session for 10 people, it would cost \$54.00. Compare this rate to Bell Telephone at \$0.27/user/minute.

### Multimedia Online Technology (Adobe Connect Pro)

« Adobe Connect Pro » is an Internet application that complements Care-ring Voice teleconferences through the use of online tools for visual learning and collaboration. Adobe Connect Pro allows for deeper levels of participation and interactivity while enhancing the end users learning experience. Adobe Connect pro can be used to conduct group or individual interventions. Like the teleconferencing system, participants who are located in remote geographic regions can have access to a rich learning and support environment.

### Standard features

- Simple to use- requires a basic Internet connection
- Video conferencing via webcams
- Live chat
- Sharing of documents and collaboration
- Surveys and live polling
- Direct link to websites and website tours
- Simultaneous recording of audio and visual presentations
- Simple moderation of question and answer periods
- Downloading of content and learning material

### Adobe Connect Pro Fees

For partners interested in complementing their tele-learning programming with web learning tools, Care-ring Voice offers partners the opportunity to use the Adobe Connect Pro multimedia learning software. The fee for the use of Adobe Connect Pro is \$75.00/month for unlimited usage.

**If you are interested in joining the Care-ring Voice Network, you can contact:**

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